**Establish operational impacts**

* 1. Use the sample ***Essential Functions*** worksheet (below) from the ***Questionnaire Scores Analytics Demo***
	2. List three functions/services for your department
	3. Review the impact categories shown and enter any additional categories needed
	4. For each function/service, assign ratings in each impact category using the scoring chart shown below

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| --- | --- | --- | --- | --- | --- | --- |
| **Department** | **Function** | **Patient Safety Impact** | **Operational Impact** | **Patient Experience Impact** |  |  |
| **Information Technology** | Managing Data Center & Network Operations | 6 | 5 | 5 |   |   |
| **Maintenance** | Managing Infrastructure | 6 | 5 | 5 |   |   |
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